

HOW TO GET THE MOST FROM YOUR GROOMING

1. Allow plenty of time to meet with the groomer before the groom. Your first visit always takes the longest because the groomer will need to ask more questions since she doesn't know your pet yet. If you rush through the process there is a greater chance of miscommunication between you and the groomer. If you need to drop your pet off quickly it would be better to bring your pet in for a visit with the groomer before your appointment so everything can be prearranged.
2. Have an idea of what you want your dog to look like. If you have a picture of what you like, bring it along. Also think about what length you want left on the body. The blades and comb attachments groomers use are based on coat length left not the length taken off.
3. Let the groomer know about any grooming challenges you are having at home. She may have hairstyle suggestions that could help.
4. If you have an older pet make sure you give the groomer extra time to work with your pet. Make sure you tell the receptionist so she can schedule the appointment properly. Old pets often times need rest breaks during the grooming process. If you rush them through the groom they get sore and tired and often cranky which usually leads to a lower quality groom.
5. If your pet has behavioral issues that may cause the groom to take longer let the receptionist know so she can allow the appropriate amount of time. If the groomer feels rushed pets usually pick up on that and will be even more rowdy or aggressive.
6. Let the groomer know about any past problems you've had at other grooming shops.
7. Make sure your pet gets a walk before coming in. If your pet has not gone to the bathroom let the groomer know so she can walk him before starting his groom.